

Issue 01 Rev 00



Quality Policy Statement

IMS Policy 01

Quality ISO 9001-2015 Environmental ISO 14001-2015 Health & Safety OHSAS 18001-2007

OUR PRINCIPLES

O'Brien Waste Recycling Solutions Ltd is entirely committed to quality and always puts customers first in all that we do. We have a Quality Management System that is continuously monitored and updated to ensure that all of our services offer the highest standards of quality and consistency.

OUR COMMITMENTS

This commitment to quality is based on the principle that the successful and consistent implementation of operational systems reflect both customers and business requirements. It is the policy of O'Brien Waste Recycling Solutions Ltd to achieve continuous improvement through the planning, setting and implementation of specified and measurable quality objectives. The effectiveness of the Quality Management System and progress against objectives is regularly reviewed by the management team.

OUR OBJECTIVES

This Quality Management System is defined in a documented quality manual, which provides clear standards and guidelines in all areas of the company's activities. O'Brien Waste Recycling Solutions Ltd is committed to the provision of a consistent, cost-effective service which complies fully with the agreed requirements and meets our clients' expectations at all times.

The O'Brien Waste Recycling Solutions Ltd quality policy calls for continual improvement in its Quality Management activities and business is conducted according to the following principles. We:

- Comply with all applicable laws and regulations;
- Communicate our quality objectives and our performance against these objectives throughout the organisation and to interested parties;
- Work closely with our clients and suppliers to establish the highest quality standards;
- Adopt a forward-looking view on future business decisions which may have quality impacts;
- Train our staff in the needs and responsibilities of Quality Management.

Nathan: O Brien Managing Director Date: 18/0

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